

# 2006 Accomplishments

San Bernardino County  
Workforce Investment Board



# Major Initiatives OF 2006

- HEALTH CARE
- ADVANCED MANUFACTURING
- LOGISTICS/DISTRIBUTION
- CAREER LADDER DEVELOPMENT



# Health Care Training and Retention

- Nurse Retention Program at Loma Linda Community Hospital
- Chaffey CNA and LVN Programs
- Copper Mountain, Victor Valley and San Bernardino Valley RN programs



# Advanced Manufacturing

- Forty-nine employees of the Manufacturing Council are participating in advanced mechanics and electronics (mechtronics) training.











- Completed planning for advanced manufacturing and management training conducted by Barstow Community College for Marine Corps Logistics Base Barstow
- BRAC Phase II project funding pending submission

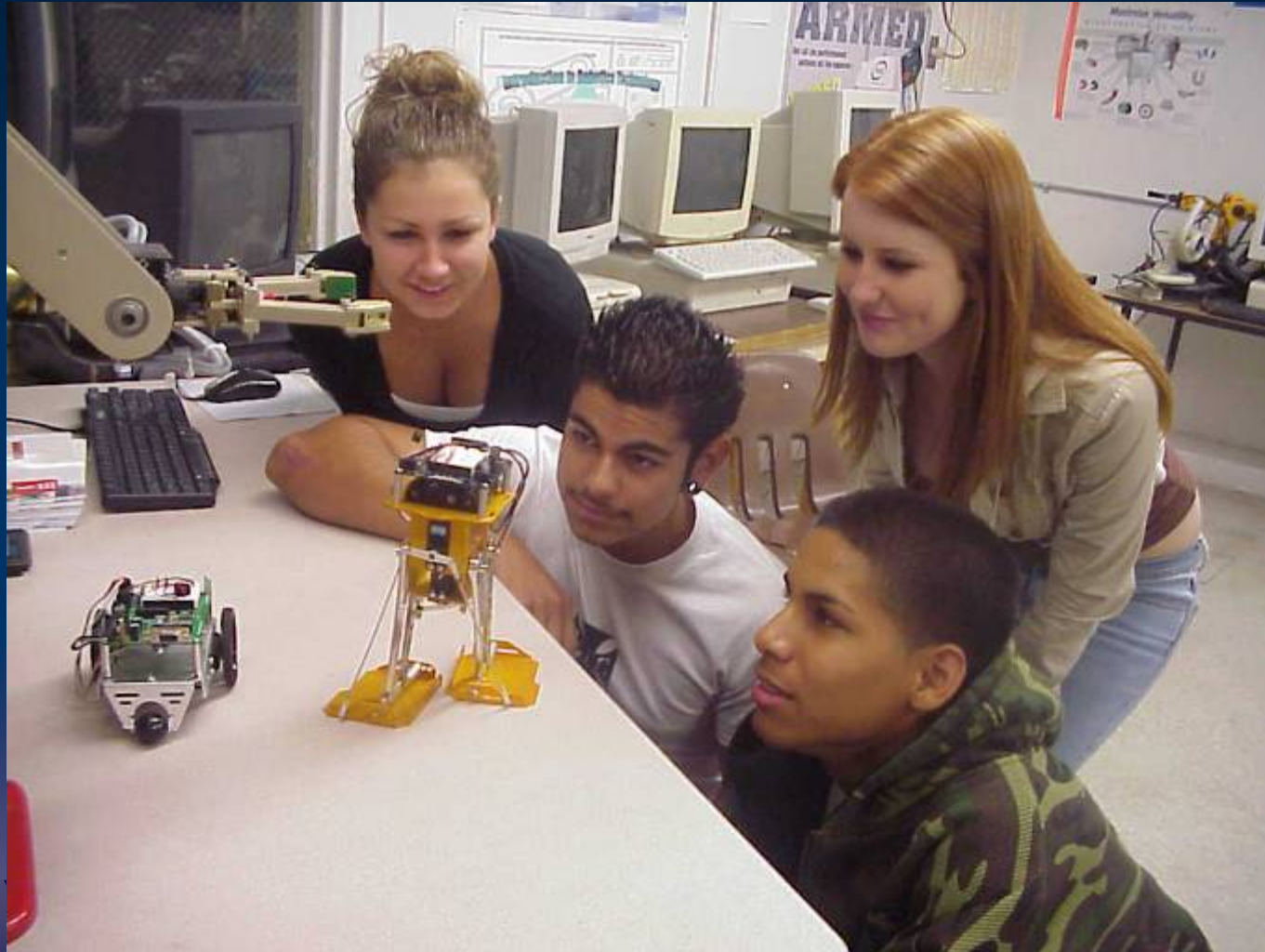




# Marine Base Advanced Manufacturing



# Professional Development Center Boot Camp



# Logistics/Distribution



# Aviation & Aerospace

- Aviation and Aerospace skill enhancement for
  - San Bernardino International
  - Southern California Logistics Airport





# NEG/NET ended June 30th

- 198 temporary workers
- Restored 33 miles of trails
- Cleared and removed 1500 tons of burn debris
- Restored the Pacific Wilderness Trail and it is now open to the public
- NEG workers were recognized by the U.S. Forest Service for restoring the Children's Trail
- 31 participants received additional training



# Disability Program Navigator

## Eileen Egland

- Inland Empire Disability Resource Expo at Loma Linda University Drayson Center
- Disability Mentoring Day
- Abilities Unlimited Career Fair
- Disability Desktop Resource Directory
- [www.sbcounty.gov/eda/wdd/disabilityservices.htm](http://www.sbcounty.gov/eda/wdd/disabilityservices.htm)




www.sbcounty.gov/eda/wdd/disabilityservices.htm

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**SAN BERNARDINO COUNTY**

  
*Workforce Development Department*

  
*– Our Job is Your Future*

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**Services for People with Disabilities**  
The County of San Bernardino Department of Workforce Development is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

**Disability Programs and Agencies**  
The Department of Workforce Development provides a variety of options to help customers with disabilities use the services, resources and information that are offered at each of its Employment Resource Centers.

**Reasonable accommodations . . .**

- Sign language interpreters\*
- Using a tape recorder to take notes
- Extra time using computers
- Help with filling out forms and using office equipment
- Alternative format materials (large print, computer disk, audio cassette tape, Braille)\*

\*Some accommodations must be arranged in advance.

**Resource libraries . . .**

- Captioned videos about job search tactics, résumés, job applications and interviewing skills
- Job search handbook
- Directory of social service agencies

**Information about . . .**

- Ticket to Work
- Benefits planners
- Job accommodations
- Public transportation options
- Department of Rehabilitation
- Social Security work incentive programs
- California Telephone Access Program
- Medi-Cal Working Disabled Program

**Assistive technology . . .**

# Inland Empire Disability Mentoring Day 2006





The Board supports three  
Employment Resource Centers  
to accomplish its mission



# West End Staff



# West End Success

- A woman who had been employed as a food service worker successfully completed LVN Training funded by the WIB. She came in to the office to thank the staff for assisting her and helping her achieve her goal. She is was awaiting receipt of her license, and had 2 job offers with wages averaging \$22.00 per hour. Her new goal is to continue her education and receive her RN degree.
- Robin was a 44 year old man seeking a career change. He had worked as a warehouseman and wanted to become a machinist. Through WIB funded training he completed the CNC certificate program at San Bernardino Valley college and is now employed working full time as a machinist for a local manufacturer. He states that he now feels he has secure position with a good future.
- Karen recently thanked the staff for helping her “stand on her own two feet again”. A food stamp and public assistance recipient, Karen was trained by the WIB in Phlebotomy. She successfully completed the program and is now employed at a small clinic with a starting wage of \$11.00 per hour.





# Central Valley Staff





# Central Valley Success

- Rita was displaced, unemployed and homeless due to Hurricane Katrina. She had lost her brother in the storm and came to CA during the evacuation. She wanted to work in loss prevention and the WIB sponsored her training as a security officer. She is now employed full time at \$10.47 per hour and has full benefits.
- P. V. was a single unemployed parent whose UI benefits were exhausted when she came to the ERC for assistance. She had 13 years experience as a bookkeeper/accounting clerk at three different companies, but her skills were self-taught and she had no certification. The WIB funded computerized bookkeeping/accounting training for her and she is now employed as a customer service/accounting representative at \$13.57 per hour with benefits.



# High Desert Staff



# High Desert Success

- Kathy had been a Customer Service Rep. for a local phone company since 1978. Her desire for a career change led her to health care occupations. She successfully completed the nursing training program with supportive service assistance from the WIB and is now employed at a local hospital earning \$24.81 per hour. “I’m so glad you came into our classroom and advised us of your program. You have no idea how it has helped all of us out!”
- Beth and Karen had not worked in over two years. They were struggling with the expenses they faced as part of the nursing program they were in. With WIB assistance both have completed the nursing training program and are now employed and earning \$27.12 an hour.
- A universal services customer who uses a wheelchair sought assistance from staff in the Barstow satellite office. The Employment Specialist in the office was able to assist the customer in securing employment as a Jr. Accountant earning \$17.00 per hour.



# Team Stats Jan 1 to Oct 31

- Served 61,552 customers
- Provided over 200,000 services to these customers including
  - Orientation Sessions
  - Providing computer access
  - Phone use
  - Fax use
  - Copier use
- Job Placement staff interviewed and referred 7183 clients
- Employment Specialists provided workshops for 7405 clients
- During the period 1138 customers were enrolled for 4006 intensive services
- Implemented technology solution – San Bernardino County-Workforce Investment Network ([csb-win.org](http://csb-win.org))
- Launched the WIB Website ([www.sbcounty.gov/wib/](http://www.sbcounty.gov/wib/)) and WDD Website ([www.sbcounty.gov/eda/wdd](http://www.sbcounty.gov/eda/wdd))



# www.sbcounty.gov/wib/

## Workforce Investment Board

Preparing You for Tomorrow's Workforce...



County of San Bernardino

SB SUN Editor Jim Steinberg interviews Workforce Development Department Executive Director Barbara Halsey about employment around the Inland Empire.

[Click here to listen to the interview](#)

Welcome!!

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### Resources

[How To Get Involved](#)

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Workforce Investment Network](#)

### Policies

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### Procurements

None at this time

### Contact Us:

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**New!** [WIB 2005 Annual Report](#) is now available



The San Bernardino County Workforce Investment Board (WIB) is charged with addressing major workforce issues in the county. The WIB's role is to convene appropriate parties around these issues, create dialogue among relevant parties, generate creative, innovative solutions through consensus and to enlist community commitments to action, in order to achieve a competitive advantage.

Creating these competitive advantages requires the community to be more strategic. Acting to facilitate this approach, the WIB is beginning to engage other community leaders in carefully crafting strategies to identify and build these competitive advantages within each of the major regions in the county. These strategies will capitalize on industries that already exist, help broker innovative workforce solutions between the public and private sectors, engage business in the strategies needed for long term workforce solutions, and in general, change the paradigm in regards to business investment in employment development.

Specifically, the strategy concentrates on building a community with the following characteristics within San Bernardino County:

- Engaged Forward Thinking Community Leaders
- Business Investment in Human Capital
- A Strong & Diverse Economy
- An Integrated Infrastructure
- Effective and Articulated Education System
- Clearly Defined and Accessible Career Pathways
- A Ready, Willing and Able Workforce

You can easily navigate our site by clicking a link to the left that corresponds to a topic you are interested in.

We hope that you enjoy your visit and please let us know if you have any suggestions on how our site may serve you better. You can do so by emailing [ssoto@wdd.sbcounty.gov](mailto:ssoto@wdd.sbcounty.gov).

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Department of Workforce Development

— Our Job is Your Future

## Department of Workforce Development

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### About the Department of Workforce Development

The County of San Bernardino Department of Workforce Development administers and operates programs under the Department of Labor's Workforce Investment Act. The San Bernardino County Workforce Investment Board oversees the programs offered through the Department. This Board is comprised of private business representatives and public sector partners who have been appointed by the San Bernardino County Board of Supervisors.

Services are delivered to job seekers and businesses in three district offices located in [San Bernardino](#), [Rancho Cucamonga](#) and [Hesperia](#).

Job seeker services include career counseling, job search, assessment and occupational training services. Customers using the centers have access to computers, internet services, telephones, fax and copy machines as well as printed materials to aide them in career exploration and job search. Current Job Opportunities [www.csb-win.org](#)

Business customers can benefit from customized recruitment services, easy access to a large pool of pre-screened job applicants and other resources provided through the County's Business Resource Centers (BRCs). Businesses may wish to utilize the BRC resource library containing over 1,000 business related titles, business development software and online resources, or to access the services offered by the Small Business Administration, SCORE or other partners at the Centers. Strategies to address the needs of businesses experiencing difficulty in today's rapidly changing economic environment may be available through the Department's Rapid Response Program.

*Equal Opportunity employer/program.*

*Auxiliary aids and services are available upon request to individuals with disabilities.*

To contact staff about this website, please send an e-mail to:

[yrivera@wdd.sbcounty.gov](mailto:yrivera@wdd.sbcounty.gov) (e-mail)  
909-387-9859 (voice)  
California Relay Service 711 (for TTY users)

*Services provided at the Employment Resource Centers are funded by the San Bernardino County Workforce Investment Board, a committee of dedicated volunteers from the business community, educational institutions and public service professions.*

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# 2006 Performance

## Total Participants Served

– Adults	1256
– Dislocated Workers	301
– Older Youth	175
– Younger Youth	204

## Total Exiters

– Adults	584
– Dislocated Workers	143
– Older Youth	221
– Younger Youth	319

# Entered Employment

- |               | Negotiated | Actual | Success |
|---------------|------------|--------|---------|
| – Adults      | 73.6       | 73.9   | 100.41% |
| – Dislocated  | 80.1       | 83.1   | 103.76  |
| – Older youth | 68.2       | 85.0   | 124.63  |



# Retention Rate

- |                 | Negotiated | Actual | Success |
|-----------------|------------|--------|---------|
| – Adults        | 78.7       | 80.6   | 102.36% |
| – Dislocated    | 84.7       | 87.2   | 102.95  |
| – Older Youth   | 76.0       | 83.6   | 109.95  |
| – Younger Youth | 57.8       | 78.2   | 135.35  |

# Earnings Change in Six Months

- |               | Negotiated | Actual | Success |
|---------------|------------|--------|---------|
| – Adults      | \$3,135    | 4,080  | 130.13% |
| – Dislocated  | -3,000     | +3,000 | 300.01% |
| – Older youth | 3,500      | 3,538  | 101.08% |

# Credential/Diploma Rate

- |                 | Negotiated | Actual | Success |
|-----------------|------------|--------|---------|
| – Adults        | 56.0       | 59.9   | 106.96  |
| – Dislocated    | 66.0       | 66.0   | 100.03  |
| – Older Youth   | 38.0       | 66.8   | 175.87  |
| – Younger Youth | 66.0       | 65.4   | 99.06   |

# Skill Attainment

- Negotiated Actual Success
- Younger Youth      82.2      88.4      107.49%





# Youth 14 -21

Placement in Employment or Education

85.8%

Attainment of Degree or Certificate

50.3%



# 2007 OBJECTIVES

- WIRED initiative
- Mitigate Base Realignment and Closure Impacts at Marine Logistics Base
- Partnerships with Probation, Head Start, and CalWORKs
- Additional Development of Career Ladders in demand/growth industries
- Strengthen WIB relationship to EDA and Dept. of Economic Development
- WIB MEMBERSHIP- Fill vacancies and finalize reappointments
- Expand Business Resource Center in Hesperia
- Move Central Valley ERC to new Valley location with a BRC included
- Continue development of alternative funding sources via grants, fee for service and other opportunities as identified
- Expand number of Industry Demand Driven programs co-sponsored by WIB
- Implement 1<sup>st</sup> ETP funded project in aviation
- Participate in CWIB One-Stop cost study
- Renegotiate MOUs and Resource Sharing Agreements w/partners

